18/7 Henerala Almazova Str., office 408, Kyiv 01133, Ukraine

LLC INTEGRATED REAL ESTATE SERVICES (IRES)

Quality Management Statement

INTEGRATED REAL ESTATE SERVICES LLC is national wide integrated real estate services provider. IRES/FRB was set up in June of Y 2006.

Our main service lines: Project management, Integrated Facility Management, Technical DD service lines.

Currently we have operations in Kyiv (capital of Ukraine) and Lviv (one of major city - near by the boarder with Poland).

Service quality is important to our business because we value our Clients.

We strive to provide our Clients with products and services which meet and even exceed their expectations. We are also able to identify new Client's opportunities and satisfy them.

Principal of Leadership

Good leadership results in an organization's success. Great leadership establishes unity and purpose among the workforce and shareholders. Creating a thriving company culture provides an internal environment that allows employees to fully realize their potential and get actively involved in achieving company objectives.

We are committed to continuous improvement and have established a Quality Management System which provides a framework for measuring and improving our performance.

Engagement of People

Staff involvement is one of our fundamental principle. We believe when people are valued, they work to their best potential because it boosts their confidence and motivation. When employees are wholly involved, it makes them feel empowered and accountable for their actions. This principle also involves empowering the employees, involving them in decision making and recognizing their achievements.

Relationship management is about creating mutually beneficial relations also with suppliers.
The Company try to manage the supply chain process well and promote the relationship between the Company and its suppliers to optimize their impact on the company's performance and for Client's best satisfaction.

We have the following systems and procedures in place to support us in our aim of total Clients satisfaction and continuous improvement throughout our business:

1. regular gathering and monitoring of Client's feedback
2. a Client performance monitoring of suppliers against their Criteria
3. training and development for our employees. Leaders involve the employees in setting clear organizational goals and objectives. This motivates employees, who may significantly improve their productivity and loyalty.
4. regular audit of our in internal processes
5. measurable quality objectives which reflect our business aims
6. management reviews of audit results, Client's feedback and complaints

Our internal procedures are reviewed regular and are held in a Quality Manuals which is made available to all employees.

This policy is posted on the Company's server and can also be found in the Administration team.

Though the General Director has ultimate responsibly for Quality all employees have a responsibility within their own areas of work so helping to ensure that Quality is embedded within the whole of the company.

Signed: Director Vadim Livshyts